

Citrix Workspace Developer Test Instance Frequently Asked Questions

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General

1. What is the Citrix Developer Program?

The Citrix Developer Program is a developer program that includes a comprehensive suite of tools, documentation, events, training, and support community, created to make it easy for developers to start building Citrix Workspace microapps. The program includes a no-cost developer test instance that helps developers to get up to speed quickly building integrations and microapps for Citrix Workspace.

2. What is a Workspace developer test instance?

The Citrix Workspace developer test instance lets you build and test integrations and microapps for Citrix Workspace—using the full range of intelligent workspace and microapp features. It is essentially a “sand box” where you can quickly spin up and test microapps, and then export the configurations to your production environment or to your customers’ production environments. But, it’s not a full blown, Citrix Cloud environment—only the Microapp service is enabled. There is no cost for the test instance. It’s yours to use to build great things.

3. How do I get a Workspace developer test instance?

To get a developer test account, go to the Citrix Workspace Developer portal at: <https://developer.cloud.com/citrix-workspace>. From there you’ll have two options depending on whether, or not, you have an existing Citrix Cloud Account. Simply follow the steps to get access to a developer instance.

4. If I have an existing Citrix Cloud account, what is the relationship between them?

The Workspace developer test instance is a separate account from any Citrix Cloud account(s) that your organization might have. There is no relationship between them, other than that you may be able to access them using the same login.

5. What’s the value of having two separate accounts?

The developer test instance has an accelerated onboarding process that bypasses the procurement and onboarding for full blown Citrix Cloud account. All you need to do is to sign up and you can get started building and testing microapps. The Citrix Workspace developer test account is a non-production environment, provisioned solely for microapp development—with only the microapps service enabled. It is “sand boxed” from your organization’s production account, so you don’t have to worry about microapp development creating service-level impacting incidents.

6. What Citrix Cloud services are included in the Workspace developer test account?

- Citrix Workspace
- Microapps service
- Citrix Gateway service (This enables you to connect on-premises resources using the Citrix Cloud Connector)

7. Are there any constraints on what I can do with these services?

At this time, you can’t choose which Citrix geography developer test instance are located in. Developer test instances are provisioned in either Asia, EU, US, depending on capacity.

Developer Guidance

1. What can I use my Workspace developer test account for?

You can use your Workspace developer test instance for developing and related testing of integrations and microapp bundles and workflows, including security, notifications, data synchronization, feeds, write-backs, intelligent assistants, etc.

2. Can I have more than one Workspace developer test instance?

No. If you need more capacity, consider purchasing a Citrix Cloud Partner Pack.

3. How many developers can use the test instance?

Workspace developer test instance are for an entire development organizations. One developer can create the instance and add people as administrators. Up to 25 developers can use the instance.

4. What if I need more than 25 test users?

You can purchase a Citrix Cloud Partner Pack to do as much testing with as many additional users as you want.

5. How is my Workspace developer test instance different from my customer or partner non- production Citrix Cloud account(s)?

Workspace developer test instances only have the Intelligent Workspace service enabled. No other services are available for testing. If you need a broader set of Citrix Cloud services, you must purchase a Citrix Cloud Partner Pack and create a new account.

6. Can I publish Integrations and Microapps to the Citrix Ready Workspace Catalog from my Workspace developer test account?

Currently, it is not possible to publish to the Citrix Ready Workspace Catalog from your Workspace developer test account. To have your integrations and microapps tested, validated and published and promoted via our catalog, please see the [Citrix Ready Partner Program](#) for how to join.

Test Instance Retention

1. How long can I keep my Workspace developer test instance?

Workspace developer test instance are issued for 30 days. They can be renewed again in 30-day increments by the creator before expiry. If an instance is not renewed it will be automatically deleted, along with all the data in the account. If you do not intend to renew your account, it is important that you export your integrations and Microapps prior to the expiration date using the Microapps integration view.

2. How many times can I renew my Workspace developer test instance?

Currently, there is no limit on the number of times you can renew a developer test instance.

3. Will I be notified when my test instance is about to be deleted?

No. However, the person(s) identified as administrator(s) may be notified that the services are about to expire.

4. Is there a way to get my data back after it is deleted?

No. Once the account is deleted the data is not recoverable. It is therefore important that you renew the instance before expiry, and that the contact information for the account administrator(s) and developers are kept up to date so the account can be renewed.

5. If my Workspace developer test instance is deleted, can I request a new one?

Yes. It can be requested just like the first test instance. See above.

Support

1. How do I get developer guidance or support for the test instance?

To get answers to your questions from our experts and to connect with other developers, please join us in our new [Integration and Microapp Development](#) forum in Citrix Discussions.

2. What support does Citrix provide to customers using 3rd-party microapp integrations?

The Citrix Ready Marketplace includes a microapp catalog. In order to become a partner and earn the Citrix Ready designation, partners validate their microapp integrations through a robust testing and verification process that assures the compatibility with Citrix Workspace and Microapps service. If a customer experiences issues with a microapp integrations, we recommend the customer to open a support incident directly with the third-party partner. If the partner determines that the issue appears to be with Citrix, the partner can, in turn, approach Citrix support for further assistance. We recommend that our partners allocate a technical resource that can work with Citrix Support until the issue is resolved.

Developer Test Instance Usage

1. How do I log into my Developer Account?

Go to <https://us.cloud.com/>

2. How do I reset my Developer Account password?

Please see <https://www.citrix.com/welcome/request-password.html>

3. How do I save/transfer my work?

You can export both integration configuration and Microapps from the Microapps integration view.

Resources

There is a comprehensive set of documentation and videos available in the [Citrix Workspace Developer portal](#). There are resources for building custom HTTP application integrations and microapps and for the export and import of microapps and integrations.

Education and Training

Citrix Developer Learning Path + Virtual Hackathon!

We wanted to extend an personal invite to you for our new online event opportunity in replacement of Citrix Converge. Please [click here](#) to get all the details and to register to this invitation only event. We hope to be able to return to our in-person event format later in the year. Stay tuned for more information about Citrix Converge 2.0. If you have questions, or you would like to register for an upcoming developer conference, you send an email to developers@citrix.com. The Citrix Developer team will revert to you with more details.

Citrix Workspace Microapps Essentials (CWS-206) is a foundational course that ushers students into the new generation of Citrix Workspace and teaches how intelligent features help organize, guide, and automate the future of work. It's a 3-day course that covers the fundamentals of Citrix microapps, web services, security considerations and API troubleshooting, tips and tricks. We will be adding additional courses throughout the year.