

Goliath Anticipates, Troubleshoots & Prevents Clinician Performance Issues

Industry-only solution that brings end-user experience, delivery infrastructure, and EHR application metrics together



The winning combination of Goliath and Citrix can help enhance your IT infrastructure.



Ability to leverage **purpose-built modules** for Health IT that delivers deep and broad metrics to quickly find root cause of EHR application or Citrix performance issues for clinicians



Ability to leverage embedded intelligence to monitor over **250 key conditions, events, and failure points** that will automatically alert the IT team before clinicians are impacted by poor session or EHR performance



Ability to run **historical reports** to foster data-driven conversations with internal IT teams, other vendors, and clinicians

Trusted by healthcare organizations!



- Trusted by **3** of the **5** largest health systems in the U.S.
- On average, Goliath's customers have reduced logon times from **60 – 90 percent**
- Goliath Technologies has enabled IT teams globally to prevent **tens of thousands** of users from experiencing downtime or system outages

Get accurate monitoring, detailed visibility and unrivaled analytics

- ✓ Goliath Technologies offers IT professionals monitoring and troubleshooting software with **embedded intelligence and automation** that is purpose-built to help health systems proactively anticipate, troubleshoot and prevent clinician experience issues regardless of where the infrastructure, workloads or users are located. Goliath's embedded intelligence monitors over 250 key conditions, events and failure points across Citrix and major EHR applications and automatically alerts health IT teams before clinicians and end users are impacted.
- ✓ Goliath provides **broad and deep visibility across infrastructure, hypervisor, servers, operating systems and applications** to quickly identify where a problem occurs and what is causing it. We do this with unique end-user experience metrics for ICA/HDX to conclusively determine if networks/connectivity or server resources are the true root cause of session slowness. This is in addition to offering deep granular detail across the 33+ logon stages of Citrix to identify root cause of any logon delays quickly – even for historical sessions.
- ✓ Goliath's **historical reports and analytics** help foster data-driven conversations with internal IT teams, other vendors, and end users to permanently resolve performance issues across Citrix and the EHR applications.

At HIMSS'20, join us to witness:

- ✓ Goliath Technologies will demo "How to Anticipate, Troubleshoot and Prevent Citrix and EHR Clinician Performance Issues"
- ✓ Goliath Technologies will share how they transformed their customer Health IT teams from reactive to proactive to anticipate performance issues before clinicians or patients are impacted
- ✓ Learn how to transform your health IT team from reactive to proactive by proactively anticipating, troubleshooting, and preventing clinician experience issues across Citrix and EHR applications!

Find our Citrix-compatible product(s) on the [Citrix Ready Marketplace](#)

Find more information at

[Citrix Ready Partner Pavilion microsite](#)