coservit
ServiceNav

ServiceNav Key Features

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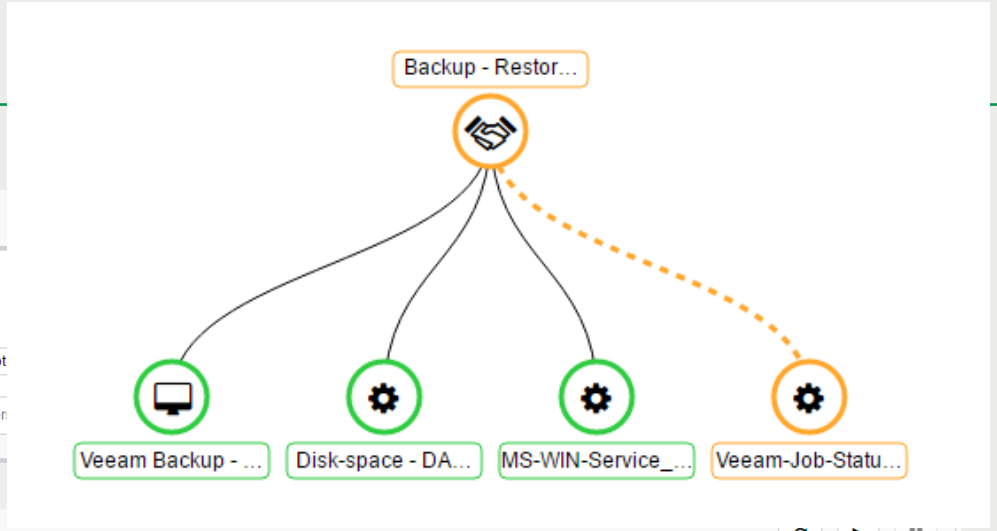
ServiceNav – Key Features

- **Ease of Deployment**
  - SaaS Platform, Agentless, single monitoring box per site, secure “single-port” communications
- **Broad range of monitoring**
  - Over 1000 “out-of-the-box” monitoring checks
  - Variety of vendors catered for across: hardware, software, applications
- **Information for all… wherever, whenever**
  - IT Weather: Transforms technical monitoring into Business Service visibility
  - Reporting: customisable to present data “appropriate” to the audience
  - Dashboards: customisable to fit the data to the viewer
  - Mobile App: key information “on the move” on Android and Apple
  - Notification: e-mail, SMS
- **Integration**
  - Helpdesk tickets aligned to ServiceNav event

ServiceNav – IT Weather



IT Weather

Name

Status

Trend

Objective

Reached | Not

✖ Reset filter

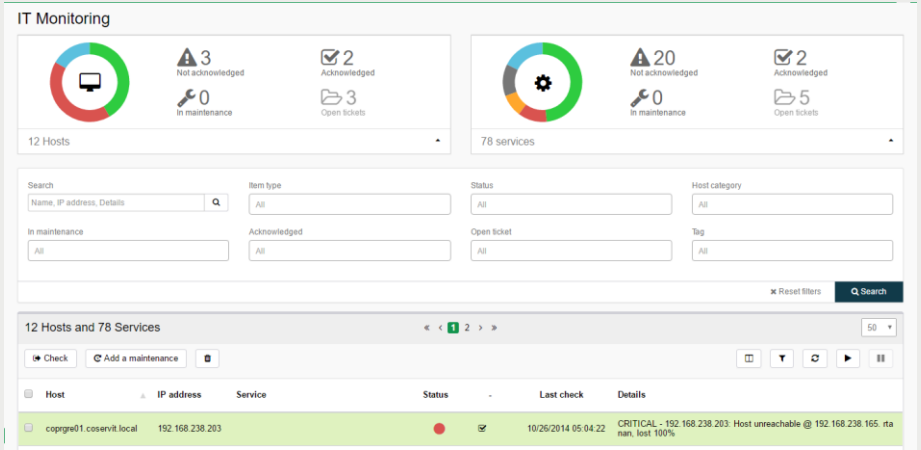
12 user services

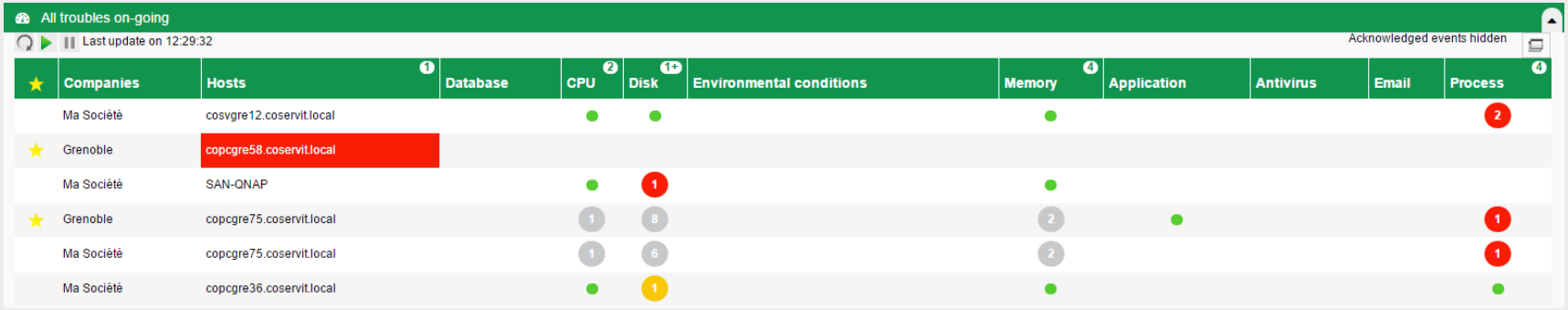
Check from 08/01/2016 to 08/21/2016

Name	Current status	Availability rate	Trend
Backup - Restore		95.1 % or 479h 30m /403h 12m	↓
Corporate Web Site		0%	→
CRM		33.3 % or 35h /103h 57m	↑
File Sharing		100 % or 135h /128h 15m	→

Companies	Hosts	Services	Last checks	Status	Duration	Information on status
Grenoble	Veeam Backup - cosvgre64	Veeam-Job-Status	20/08/16 12:00:01		2 day(s)s 10m 56s	Alert on at least one job : please check.

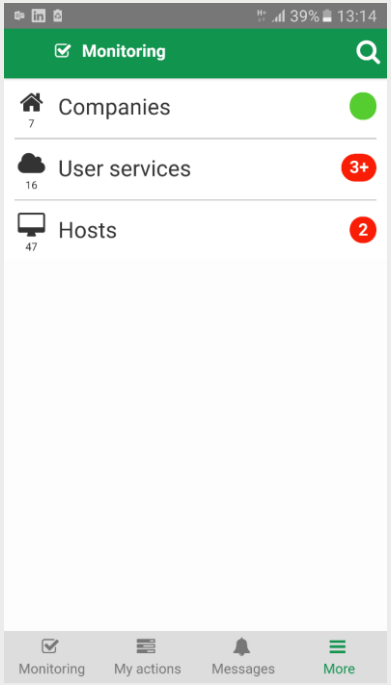
ServiceNav – Desktop Dashboards



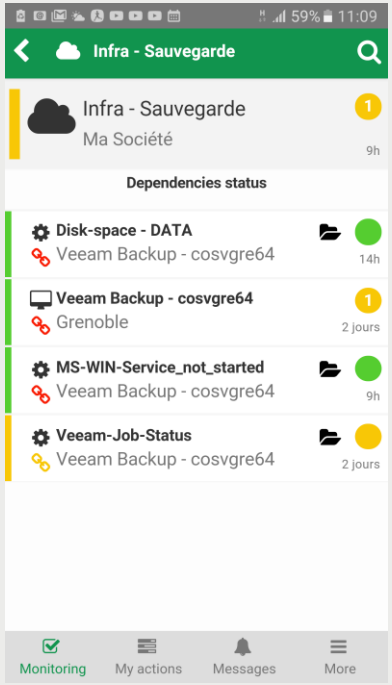


★	Companies	Hosts (1)	Database	CPU (2)	Disk (1+)	Environmental conditions	Memory (4)	Application	Antivirus	Email	Process (4)
	Ma Société	cosvgre12.coservit.local		●	●		●				2
★	Grenoble	copcgre58.coservit.local									
	Ma Société	SAN-QNAP		●	1		●				
★	Grenoble	copcgre75.coservit.local		1	8		2	●			1
	Ma Société	copcgre75.coservit.local		1	6		2				1
	Ma Société	copcgre36.coservit.local		●	1		●				●

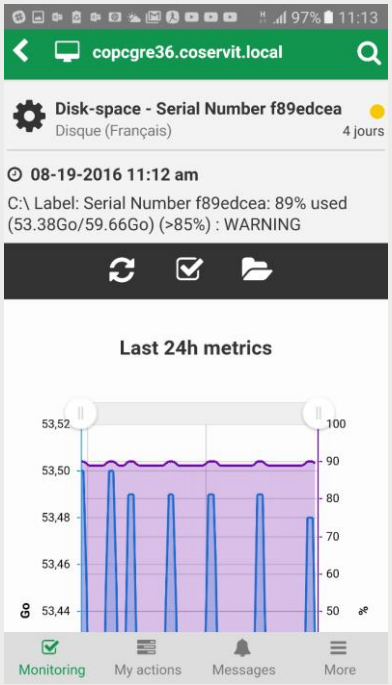
ServiceNav – Mobile App



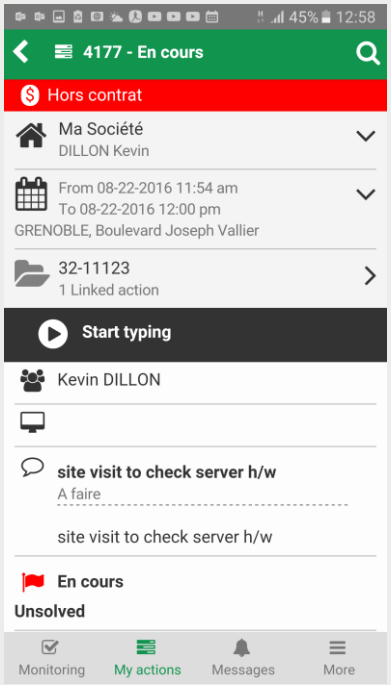
Health Overview



IT Weather



Historical Data



Technician Action