



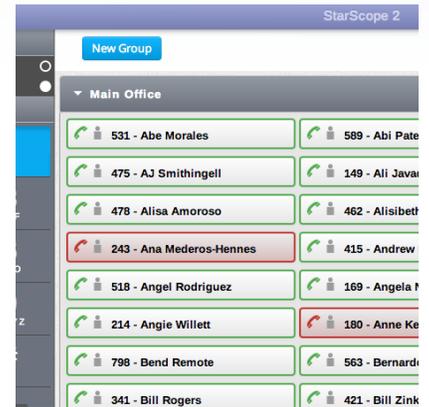
## StarScope™ 2

### The Center Of Your Communications Universe

StarScope™ 2 from Star2Star Communications is a next-generation unified communications tool that allows users to monitor and control all of their communications - including presence, voice, chat, email, and voicemail - from a single, intuitive interface. StarScope™ 2 operates across multiple locations, even across the country.

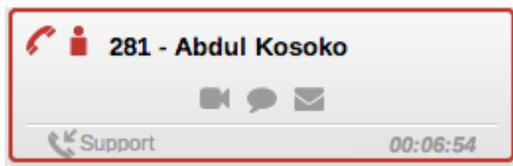
### Life with StarScope™ 2

The StarScope™ 2 user interface is brilliantly simple. It is based on a visual representation of all the extensions in your organization, including remote phones, softphones, and phones in multiple business locations.

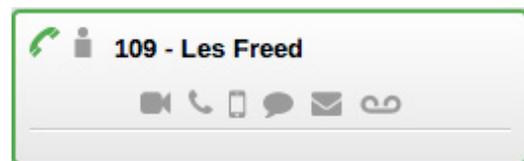


The main StarScope™ 2 display screen changes dynamically, in real time. It uses color-coded indicators to show who is on the phone, whose phone is dialing or ringing, and who is out of the office – all at a glance. The main screen provides an overall view of the organization. Each extension on the main screen contains detailed information about the user at that extension. For example, hovering over a user’s name shows details about that user’s status (**ex. 1**). A click on an individual user’s status reveals a pop-up action menu (**ex. 2**). The icons on the action menu offer one-click actions to dial the extension, send an email, initiate a chat, call the user’s cell phone, or send a voicemail.

ex.1



ex.2



### Tame Your Communications

The telephone and the computer are equally important business tools. StarScope™ 2 leverages the power of the desktop computer to improve workflow and communications. StarScope™ 2 makes your communication system more accessible and more intelligent.

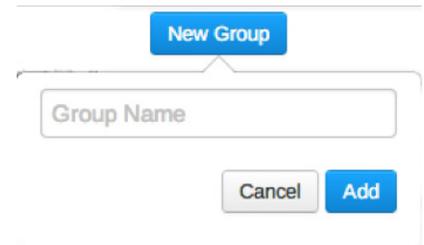
StarScope™ 2 incorporates a “drag & drop” call transfer feature that allows users to click on an active call and drop that call into hold, park, or another extension. StarScope™ 2 has a “Call Steal” feature that allows users to move a call to another person or operator. It also includes a pop-up call notification alert, so users can see who is calling without taking their eyes off the screen.

Advanced features in StarScope™ 2 include the ability to resize the screen, the ability to manage all of your assigned extensions, additional information when you hover on hold, park and conferences, assignment of call notes for parked or held calls, and the ability to hide unregistered extensions.

## A Visual Tour of StarScope™ 2



Customized group list



Call notification pop-up for incoming calls



The main StarScope™ 2 display screen displays a virtual button for each extension. Users can choose to see all of the extensions in the organization or create custom groups for departments, frequently called extensions, or any ad hoc group of extensions.



The extension status display shows user's current status. By clicking on the selected icon, you may contact the extension by calling, chat, video chat, or email.

## Complete Unified Communication

The software behind the StarScope™ 2 application is a carefully crafted Application Framework that provides a platform for other Star2Star applications, called Starlets. These Starlets enable alternative communication methods such as fax, chat, and video conferencing.

## Tech Details

StarScope™ 2 runs on most versions of Windows and Mac OS X. It uses the same user authentication credentials as your existing Star2Star system, so it doesn't add any administrative overhead for your IT department.