



# Martini Ziekenhuis

## Challenge

Replacing physical PCs with VDI desktops severely affects user experience. Many things do not work the way they did before. Where previously applications had an entire physical CPU to themselves now server resources are shared amongst virtual machines.

Without proper monitoring server and VM sizing are guesswork, causing poor performance and **end user frustration**. Such a situation may ultimately endanger the success of the entire project.

Engineers at Martini Ziekenhuis were well aware of this and started looking for a tool that would help them **size** their new environment, **monitor** its usage, **understand** application performance and **troubleshoot** any problems that might arise.

## Solution

Having already deployed uberAgent successfully at other customer sites the Citrix technicians implementing XenDesktop suggested it for this project, too. Installing Splunk and adding uberAgent to the VDI image was accomplished quickly. As soon as data came in the value uberAgent could provide was evident.

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*"uberAgent is easy and intuitive to use. It was a great help with sizing and troubleshooting our VDI environment."*

— *Tiemon de Vries, Systems Engineer, Martini Ziekenhuis*

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## Benefits

The engineers found that uberAgent does exactly what they wanted it to. It helped them through every stage of their project, from planning and sizing through implementation to daily operations.

uberAgent monitors VMs and applications. It generates the reports Martini Ziekenhuis needs and helps troubleshoot performance issues while putting minimal load on the systems.

"In a VDI environment small footprint and minimal overhead are essential ingredients for any agent", explains Tiemon de Vries, Systems Engineer at Martini Ziekenhuis. "uberAgent meets this requirement easily."

### Company Profile

Martini Ziekenhuis is a top clinical hospital that stands out with a broad range of medical specialist care in a welcoming environment. Martini Ziekenhuis works closely with General Practitioners and other health care providers in the chain: together they strive for the best care. Martini Ziekenhuis' care processes are efficiently organized, with the care needs of the patient in mind.

### Industry

Healthcare

### Region

The Netherlands

### Company Size

3,000 employees

### Technology Environment

- Windows 7 VMs
- Citrix XenDesktop 7.1
- Microsoft Hyper-V



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