Citrix Ready Verification Platform

Guidelines for product verification process

Please read this document to understand the guidelines to be followed during the Citrix Ready product verification process.

1. You must install the latest firmware as well as the latest Citrix product versions on the product being verified.

   Note: Citrix Ready team will not provide firmware version upgrade.

2. You must verify the device(s) at your testing centre using all the test cases / scenarios defined in the Citrix Ready verification form.

3. Once the verification process is initiated, you will not be able to change the Partner Product Type and Citrix Product Type.

   Note: Verification form once submitted or approved cannot be deleted. A verification form that is in progress can be deleted by contacting CitrixReady@citrix.com.

4. You must mention all the devices used during verification in the Result section along with the model details e.g. USB Device, Webcam, Smart Card.

5. You must upload all necessary documents, log files, screenshots etc. in the Result section

6. You must submit the verification form for validation and approval once you've completed and reviewed it. Upon successful submission of the verification form, we'll send you a confirmation email notifying the next step.

7. For products that require a demo, Citrix Ready team will schedule a meeting with you. We'll send you this information via email.

8. For products that require shipment of a device, you must send the device to the Citrix Ready team. Subsequently, we'll verify your products.

   Shipment Note: Shipment terms must be DDP (Delivered Duty Paid – all the charges will be paid from shipper till the Citrix Premises).

9. Before shipping the device to the Citrix premises, you must provide any management tools, configuration tools and credentials required for verification with proper guidelines.

10. After the product verification form is approved, we'll collect the necessary information (if required) from you before updating the product details on the Citrix Ready Marketplace.

NOTE: It is acknowledged that the purpose of testing and approval procedures is to generally verify the overall compatibility of partner product with Citrix products. The testing results cannot be used as evidence of any control of quality, performance and functionality of the partner product.

Any questions on the guidelines stated here can be directed to CitrixReady@citrix.com.

About Citrix Ready

Citrix Ready identifies recommended solutions that are trusted to enhance the Citrix Delivery Center infrastructure. All products featured in Citrix Ready have completed verification testing, thereby providing confidence in joint solution compatibility. Leveraging its industry-leading alliances and partner ecosystem, Citrix Ready showcases select trusted solutions designed to meet a variety of business needs. Through the online catalog and Citrix Ready branding program, you can easily find and build a trusted infrastructure. Citrix Ready not only demonstrates current mutual product compatibility, but through continued industry relationships also ensures future interoperability. Learn more at https://citrixready.citrix.com.