

# Goliath Performance Monitor for ChromeOS

A Citrix Ready validated, industry-only monitoring & troubleshooting software for ChromeOS devices

This new, **industry-only** deep integration between ChromeOS devices and Goliath Technologies gives IT professionals a comprehensive view of the health of ChromeOS devices correlated with other IT elements that could potentially impact end-user experience, including Citrix and supporting infrastructure components.

Goliath Technologies enables you to proactively troubleshoot and fix end-user performance issues, helping provide uninterrupted access to **Cerner, Epic, and all major EHR/EMR applications** as well as business-critical applications. The software gives IT the ability to reduce ongoing performance and clinician workspace and experience issues by creating an end-to-end view that monitors and measures EHR application, end-user experience, and the underlying delivery infrastructure performances. Healthcare IT professionals can then troubleshoot and resolve these issues quickly and effectively to ensure that patient records are always available.

## Features

- **Industry-only comprehensive view** of ChromeOS device health & performance metrics correlated with active and historic Citrix session details.
- **Out-of-the-box reports** ready to go with hundreds of customizable reporting options. Automated scheduling notifications allow just-in-time information sent to the individuals who need it.
- **Embedded intelligence & automation** – Proactively looking for events, conditions, and failure points that can cause end-user experience issues. We automatically discover your ChromeOS device inventory and Citrix delivery infrastructure. Then, monitor based on best practices, and alert you if there is an issue before end users are impacted.
- **Industry-only scorecards** and reports that objectively show actual end user experience benchmarked against industry best practices.

**“In literally one click, I can see anything that might be causing the performance degradation, including user behavior, Citrix delivery infrastructure, server layer, end-user network connection, and even peripheral devices like printers or USB drives.”**

– Scott Urofsky, CTO, System Solutions Inc.

[Read more](#)

- **Application availability** – Synthetically logging on to confirm Citrix and the delivery infrastructure is up and available for users. If there is an issue, we alert you in real-time, with detailed metrics and screenshot evidence.
- **Citrix Discovery & Dependency Map** – Automatically and dynamically discovers your entire delivery infrastructure, draws dependencies, and automatically updates when any IT element changes or is updated. All elements represented are proactively monitored. Real-time visual changes indicate underlying performance issues with that IT element and/or related ones.
- **Real-time and historical session data** in a single view without consulting another product.
- **Detailed metrics** for 30+ stages of the logon process to help isolate the root cause of logon issues. Identify & document root cause with data and analytics to permanently remediate issues, collaborate with other departments, inform management, and prevent issues in the future.
- **ICA/HDX tab** offers the only objective view into what is being experienced by the end-user and what is impacting that experience. Data interpretation lines on ICA/HDX charts show end-user behavior impact on performance.
- **Purpose-built integrations** for all major EHR systems.

Visit [Citrix Ready Marketplace](#) for validated ChromeOS solutions for healthcare

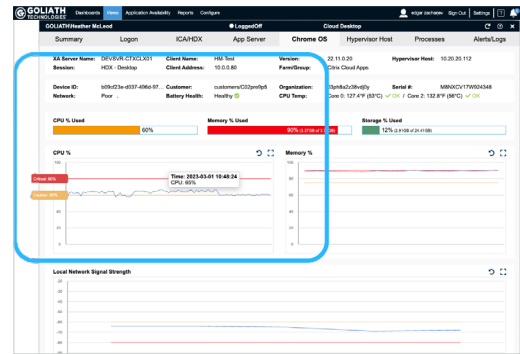
Brought to you by



Also works with ChromeOS Flex devices!

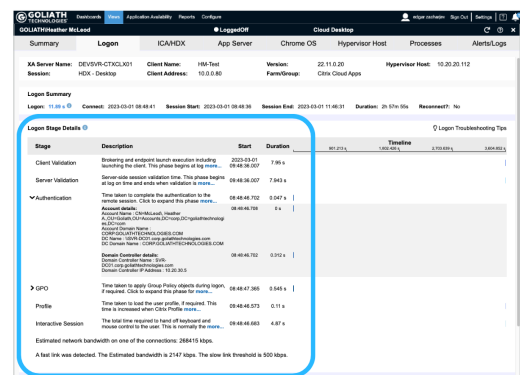


Anticipate issues before they happen.



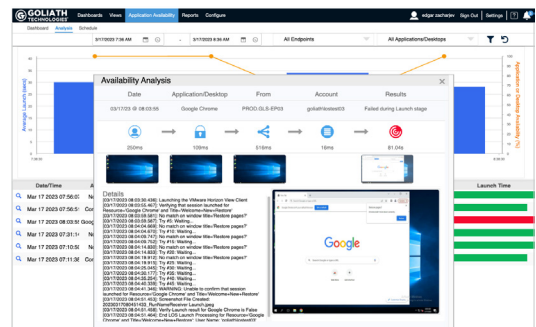
ChromeOS performance during a Citrix session.

Troubleshoot them quickly when they do.



Full log-on duration drill-down, designed for troubleshooting.

Document the root cause of issues for permanent fix actions.



Proactive synthetic monitoring for all your applications delivered via Citrix.